

Contents

1. **Introduction**
 - 1.1 Purpose of the Policy
 - 1.2 Scope
 - 1.3 Key Principles
2. **Data Collection**
 - 2.1 Categories of Data Collected
 - 2.2 Methods of Data Collection
 - 2.3 Data from Third Parties
3. **Legal Basis for Processing Data**
 - 3.1 Consent
 - 3.2 Contractual Obligations
 - 3.3 Legal Compliance
 - 3.4 Legitimate Interest
4. **Use of Personal Data**
 - 4.1 Purposes for Data Use
 - 4.2 Marketing and Communications
 - 4.3 Profiling and Automated Decision-Making
5. **Data Security**
 - 5.1 Security Measures
 - 5.2 Data Breach Notifications
 - 5.3 User Responsibilities
6. **Cookies and Tracking**
 - 6.1 Use of Cookies
 - 6.2 Managing Cookie Preferences
 - 6.3 Third-Party Tracking Tools
7. **User Rights**
 - 7.1 Rights Under GDPR
 - 7.2 Consent Withdrawal
8. **Data Retention**
 - 8.1 Retention Periods
 - 8.2 Secure Disposal
9. **Third-Party Sharing**
 - 9.1 Sharing with Service Providers
 - 9.2 International Transfers
10. **Children's Privacy**
11. **Amendments to the Policy**
12. **Contact Information**



1. Introduction

1.1 Purpose of the Policy

The purpose of this Data and Privacy Policy is to outline how Future Garments t/a Eurox collects, uses, stores, and protects personal data in compliance with relevant data protection laws, including the General Data Protection Regulation (GDPR), while maintaining transparency with users.

1.2 Scope

This policy applies to all personal data processed by Future Garments t/a Eurox, covering employees, customers, suppliers, and any other individuals whose data we process, including information collected via the company's website.

1.3 Key Principles

Future Garments t/a Eurox is committed to:

- Transparency in data collection and use.
- Adherence to legal requirements regarding data processing.
- Ensuring that data is secure, accurate, and up-to-date.
- Respecting user rights under GDPR.

2. Data Collection

2.1 Categories of Data Collected

We collect the following categories of personal data:

- Personal identification data (e.g., name, address, phone number).
- Financial information (e.g., payment card details processed securely).
- Account login details (e.g., usernames, passwords).
- Automatically collected information such as IP address, browser type, and cookies.
- Additional data obtained from third-party sources, such as social media platforms.

2.2 Methods of Data Collection

Personal data is collected via:

- Direct interactions (e.g., forms completed on our website, customer inquiries).
- Automated technologies (e.g., cookies and tracking pixels).
- Third parties with the necessary consent to share data with us.

2.3 Data from Third Parties

We may collect data from marketing partners, analytics providers, and publicly available sources.



3. Legal Basis for Processing Data

3.1 Consent

Explicit consent is required for processing personal data for marketing purposes and non-essential cookies.

3.2 Contractual Obligations

Data is processed to fulfil customer orders, deliver products, and provide services.

3.3 Legal Compliance

Data processing may be required to comply with legal obligations, such as fraud prevention and tax reporting.

3.4 Legitimate Interest

Processing based on legitimate business interests, including improving our services and customer support.

4. Use of Personal Data

4.1 Purposes for Data Use

We use personal data for:

- Order fulfilment and service delivery.
- Responding to customer inquiries and providing support.
- Sending marketing communications (subject to consent).
- Website performance analysis and improvement.

4.2 Marketing and Communications

Users may receive marketing emails and promotional offers if they have opted in. Opt-out options are available in every communication.

4.3 Profiling and Automated Decision-Making

We use profiling to tailor user experiences and services but ensure users have the right to object.

5. Data Security

5.1 Security Measures

We implement encryption, firewalls, and access controls to protect personal data.

5.2 Data Breach Notifications

In the event of a breach, affected parties will be notified per legal requirements.



5.3 User Responsibilities

Users are encouraged to protect their account credentials and report any suspected unauthorised access.

6. Cookies and Tracking

6.1 Use of Cookies

Cookies and similar technologies are used to enhance website functionality, analyse traffic, and personalise user experiences.

6.2 Managing Cookie Preferences

Users can manage cookie settings via their browser or the website's cookie management tool.

6.3 Third-Party Tracking Tools

We employ third-party tools for analytics and marketing. These parties may collect data independently as per their privacy policies.

7. User Rights

7.1 Rights Under GDPR

Users are entitled to:

- Access personal data we hold about them.
- Request corrections to inaccurate data.
- Request deletion of personal data where permissible.
- Restrict or object to data processing.
- Data portability in a commonly used format.

7.2 Consent Withdrawal

Users can withdraw consent for data processing at any time by contacting us.

8. Data Retention

8.1 Retention Periods

Personal data is retained only as long as necessary for its intended purposes or to comply with legal obligations.

8.2 Secure Disposal

Once data is no longer needed, it will be securely deleted or anonymised.



9. Third-Party Sharing

9.1 Sharing with Service Providers

Data may be shared with trusted third parties, including payment processors and delivery companies, to facilitate our services.

9.2 International Transfers

Appropriate safeguards are implemented for transferring data outside the EU. Where data is transferred to a country with differing data protection laws, we implement measures to ensure that your data remains protected, such as standard contractual clauses or other appropriate safeguards.

10. Children's Privacy

We do not knowingly collect personal data from individuals under the age of 16. If such data is identified, we will delete it promptly.

11. Amendments to the Policy

This policy may be updated periodically. Updates will be posted on the company's website with clear notification of significant changes.

12. Contact Information

For inquiries, data access requests, or complaints, please contact:

Data Protection Officer (DPO)

Email: Hardip.Palak@future-gmts.com

Address: Aqua House, Buttress Way, Smethwick, West Midlands, B66 3DL

Signed:



Kuldip Palak
Managing Director
01/08/2026

Signed:



Hardip Palak
Commercial Director
01/08/2026

